

DATA SOURCES DISCLAIMER

RecallScope Pty LTD

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1. NATURE AND PURPOSE OF THE SERVICE

RecallScope operates as an independent information aggregation platform that consolidates publicly available product recall notices issued by governmental regulatory authorities and agencies across multiple jurisdictions. The Service is designed to provide consumers with centralized access to recall information that would otherwise require monitoring numerous disparate official sources.

RecallScope does not generate, verify, or independently investigate recall information. All recall data displayed within the Application originates from official government sources and is reproduced or summarized for user convenience. The Service functions solely as an informational intermediary and does not constitute, replace, or supplement official recall notices issued by regulatory authorities.

2. PRIMARY DATA SOURCES

RecallScope aggregates recall information from the following official government agencies and regulatory bodies:

2.1 United States Sources

U.S. Food and Drug Administration (FDA)

The FDA issues recalls for food products, human and veterinary drugs, medical devices, biologics, cosmetics, and tobacco products. RecallScope accesses FDA recall data through the openFDA API, which provides programmatic access to the FDA Recall Enterprise System (RES) containing enforcement reports dating to 2004.

Official FDA Website: <https://www.fda.gov/safety/recalls-market-withdrawals-safety-alerts>

API Documentation: <https://open.fda.gov/apis/>

U.S. Consumer Product Safety Commission (CPSC)

The CPSC issues recalls for consumer products posing safety hazards, including children's products, electronics, household appliances, furniture, sporting goods, and other consumer items. RecallScope retrieves CPSC recall data via the CPSC Recalls Application Program Interface (API), which provides machine-readable access to publicly available recall information published on cpsc.gov.

Official CPSC Website: <https://www.cpsc.gov/Recalls>

API Documentation: <https://www.cpsc.gov/Recalls/CPSC-Recalls-Application-Program-Interface-API-Information>

U.S. Department of Agriculture Food Safety and Inspection Service (FSIS)

The FSIS issues recalls for meat, poultry, and processed egg products. RecallScope monitors FSIS recall announcements published through official USDA channels.

Official FSIS Website: <https://www.fsis.usda.gov/recalls>

National Highway Traffic Safety Administration (NHTSA)

NHTSA issues safety recalls for motor vehicles, vehicle equipment, tires, and child safety seats. RecallScope accesses NHTSA recall data through the NHTSA Recalls API, which enables searches by vehicle identification number (VIN), make, model, model year, and NHTSA campaign number.

Official NHTSA Website: <https://www.nhtsa.gov/recalls>

API Documentation: <https://api.nhtsa.gov/>

2.2 Canadian Sources

Health Canada

Health Canada coordinates recalls and safety alerts for consumer products, health products (including pharmaceuticals and medical devices), food, and cosmetics sold in Canada.

Official Website: <https://recalls-rappels.canada.ca/>

Transport Canada

Transport Canada issues safety recalls for motor vehicles, tires, child car seats, and other transportation-related products in Canada.

Official Website: <https://tc.canada.ca/en/road-transportation/defects-recalls-vehicles-tires-child-car-seats>

2.3 Australian Sources

Food Standards Australia New Zealand (FSANZ)

FSANZ coordinates food recalls across Australia in cooperation with state and territory food enforcement agencies, the Australian Competition and Consumer Commission (ACCC), and food businesses. FSANZ does not possess statutory authority to mandate recalls but facilitates voluntary recalls and provides coordination services.

Official Website: <https://www.foodstandards.gov.au/food-recalls>

Australian Competition and Consumer Commission (ACCC) – Product Safety Australia

The ACCC administers mandatory and voluntary recalls for consumer products in Australia under the Australian Consumer Law.

Official Website: <https://www.productsafety.gov.au/recalls>

2.4 United Kingdom Sources

UK Food Standards Agency (FSA)

The FSA coordinates food and feed recalls and allergy alerts in England, Wales, and Northern Ireland.

Official Website: <https://www.food.gov.uk/safety-hygiene/food-allergy-and-intolerance>

UK Office for Product Safety and Standards (OPSS)

The OPSS oversees product safety recalls for consumer goods in the United Kingdom.

Official Website: <https://www.gov.uk/product-safety-alerts-reports-recalls>

2.5 European Union Sources

EU Safety Gate (RAPEX)

The European Commission's Safety Gate rapid alert system facilitates exchange of information about dangerous non-food products between EU/EEA member states.

Official Website: <https://ec.europa.eu/safety-gate/>

EU Rapid Alert System for Food and Feed (RASFF)

RASFF provides notifications about food and feed safety risks detected within the European Economic Area.

Official Website: https://ec.europa.eu/food/safety/rasff_en

2.6 Additional Jurisdictional Sources

RecallScope continuously expands coverage to include recall notices from additional jurisdictions, including but not limited to New Zealand Ministry for Primary Industries (MPI), Singapore Food Agency, and other national regulatory authorities as data availability and user demand warrant.

3. NO AFFILIATION WITH GOVERNMENT AGENCIES

RecallScope is an independent commercial entity and maintains no affiliation, partnership, endorsement, sponsorship, or formal relationship with any of the governmental agencies, regulatory bodies, or jurisdictions listed in Section 2 above. RecallScope has not received authorization, approval, or certification from any regulatory authority regarding the accuracy or completeness of information displayed within the Application.

References to agency names, logos, seals, or emblems are made solely for identification and attribution purposes and do not imply collaboration, approval, or official status. RecallScope operates under open data principles that permit public use of government information made freely available through application programming interfaces (APIs), public databases, and official websites.

Use of government data through official APIs and open data portals does not constitute endorsement of RecallScope by any regulatory authority. Users should not interpret the presence of recall information within RecallScope as conferring official status or regulatory approval upon the Service.

4. OFFICIAL SOURCES PREVAIL

In all circumstances, the original recall notices published by the issuing regulatory authority constitute the authoritative and legally binding source of information. Where discrepancies exist between information displayed in RecallScope and the official government source, the official source shall prevail.

RecallScope provides hyperlinks to official recall notices wherever practicable, enabling users to access authoritative source materials directly. Users are strongly encouraged to consult official government websites before making decisions regarding product usage, disposal, return, or remediation.

Recall information may be updated, corrected, expanded, or superseded by regulatory authorities after initial publication. RecallScope endeavors to reflect such updates in a timely manner; however, synchronization delays may occur due to technical limitations, API availability, or processing latency. Users should verify current recall status by accessing the official source directly.

5. DATA AGGREGATION METHODOLOGY

RecallScope retrieves recall information through the following technical mechanisms:

Application Programming Interfaces (APIs). Where available, RecallScope accesses recall data through official government APIs, including the CPSC Recalls API, openFDA API, and NHTSA Recalls API. API-based data retrieval provides structured, machine-readable information in JSON or XML formats.

Web Scraping and Automated Parsing. For sources that do not provide APIs, RecallScope may employ automated web scraping techniques to extract recall information from publicly accessible government websites. Scraped data is parsed, normalized, and stored in RecallScope's database for presentation to users.

Manual Data Entry. In limited circumstances, particularly for jurisdictions with infrequent recalls or non-standardized data formats, RecallScope personnel may manually enter recall information based on official government announcements.

Third-Party Data Services. RecallScope may utilize third-party data aggregation services or commercial APIs that consolidate recall information from multiple government sources. Use of such services is disclosed where material to data provenance.

All aggregated data undergoes automated quality checks, deduplication, and categorization prior to display within the Application. Notwithstanding these measures, RecallScope cannot guarantee that aggregation processes perfectly replicate official source data.

6. LIMITATIONS, DELAYS, AND BETA SOURCES

6.1 Data Synchronization Latency

RecallScope updates recall information at regular intervals determined by API refresh rates, server processing capacity, and operational considerations. Typical synchronization frequencies range from hourly to daily, depending on the data source and recall category.

Users should be aware that a delay exists between the moment a regulatory authority publishes a recall and the moment such recall appears within RecallScope. This latency period may range from minutes to several hours, or in exceptional circumstances, longer periods where technical issues impede data retrieval.

For urgent safety matters requiring immediate action, users must consult official government sources directly rather than relying upon RecallScope's aggregated data.

6.2 Beta and Experimental Data Sources

Certain recall sources within RecallScope are designated as "Beta" or "Experimental," indicating that data integration is in development, testing, or early deployment stages. Beta sources may exhibit the following characteristics:

- **Increased Latency:** Beta sources may lag significantly behind real-time publication by the regulatory authority, potentially by days or weeks.
- **Incomplete Coverage:** Beta sources may include only a subset of available recalls, omitting certain product categories, time periods, or recall types.
- **Data Quality Variability:** Automated parsing and categorization of beta sources may produce errors, misclassifications, or incomplete information fields.
- **Service Interruptions:** Beta sources are subject to more frequent service interruptions, data unavailability, or temporary suspension while integration issues are resolved.

Beta sources are clearly labeled within the Application. Users should exercise heightened caution when relying upon beta source information and verify details through official channels.

6.3 Data Completeness and Accuracy

RecallScope does not guarantee that all recalls issued by covered regulatory authorities are captured within the Service. Omissions may occur due to API limitations, parsing errors, filtering criteria, or technical failures.

RecallScope does not independently verify the accuracy of information provided by government sources and disclaims responsibility for errors, omissions, or outdated information present in official data. Users acknowledge that recall information may be incomplete, inaccurate, or superseded.

7. DISCLAIMERS OF LIABILITY

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, RECALLSCOPE EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, REGARDING THE ACCURACY, COMPLETENESS, TIMELINESS, RELIABILITY, OR FITNESS FOR ANY PARTICULAR PURPOSE OF RECALL INFORMATION DISPLAYED WITHIN THE SERVICE.

RECALLSCOPE SHALL NOT BE LIABLE FOR ANY DAMAGES, LOSSES, INJURIES, CLAIMS, OR EXPENSES ARISING FROM RELIANCE UPON RECALL INFORMATION, INCLUDING BUT NOT LIMITED TO DAMAGES RESULTING FROM DELAYED NOTIFICATIONS, INCOMPLETE INFORMATION, INCORRECT CATEGORIZATION, OR FAILURE TO DISPLAY A RECALL.

Users assume all risk associated with use of recall information provided through RecallScope. RecallScope is not responsible for decisions made by users based on aggregated recall data, including decisions to continue using, discard, return, or seek remedies for recalled products.

Nothing in these disclaimers purports to exclude liability that cannot lawfully be excluded under the Australian Consumer Law, GDPR, or other applicable consumer protection legislation.

8. SUPPLEMENTAL PRODUCT DATABASES

In addition to official recall sources, RecallScope integrates publicly available product databases to facilitate barcode scanning, vehicle identification, and product metadata enrichment.

Open Food Facts: An open database of food products worldwide, providing barcode-based product information. RecallScope uses Open Food Facts data solely for product identification purposes and not as a source of recall information.

NHTSA vPIC (Vehicle Product Information Catalog): A database maintained by NHTSA containing vehicle specifications searchable by VIN. RecallScope uses vPIC data to decode VINs and identify vehicle make, model, and year for recall matching purposes.

These supplemental databases are independently operated by third parties. RecallScope disclaims responsibility for the accuracy, completeness, or availability of third-party database information.

9. USER RESPONSIBILITIES

Users of RecallScope bear sole responsibility for:

- Verifying recall information by consulting official government sources before taking action.
- Monitoring official recall websites directly for time-sensitive safety information.
- Assessing whether products in their possession match the specific models, batch codes, serial numbers, or other identifying criteria specified in recall notices.
- Following instructions provided by regulatory authorities and manufacturers regarding product return, disposal, repair, or replacement.

- Understanding that RecallScope provides informational assistance only and does not replace official recall procedures administered by manufacturers and regulatory bodies.

10. REPORTING ERRORS AND FEEDBACK

RecallScope welcomes user feedback regarding data accuracy, missing recalls, incorrect categorization, or technical issues. Users may submit error reports or feedback by emailing support@recallscope.app.

While RecallScope endeavors to investigate and address reported issues promptly, we cannot guarantee correction of all reported errors or implementation of user suggestions. RecallScope reserves discretion in determining which data corrections, if any, to implement.

11. CHANGES TO DATA SOURCES

RecallScope may add, remove, or modify data sources at any time without prior notice based on API availability, regulatory changes, technical feasibility, or commercial considerations. Discontinuation of a data source does not obligate RecallScope to provide alternative access to recalls from the discontinued source.

Updated information regarding active data sources is available on this page. Users are responsible for periodically reviewing this Data Sources disclaimer to remain informed of current data coverage.

For questions or concerns regarding data sources, contact:

support@recallscope.app

support@recallscope.com.